

Statement of Quality

Premier alternative provider of HPLC and Mass Spec. instrumentation parts since 1985

Since our founding as a premier alternative provider of HPLC repair parts in 1985, Sciencix is rooted in quality, all throughout the business. Guided by our ISO9001:2015 Certified Quality Management System, we make sure each part that you receive goes through our rigorous quality control process. Every component is engineered and tested according to our guiding principles of OEM comparability in Form, Fit, and Function, which we call the "3 F's".

Form: Sciencix products are tested to ensure the parts have the expected shape, color, and material finish.

Fit: Sciencix parts are installed in compatible equipment within our own Test Lab to verify a perfect fit.

Function: Sciencix parts are tested to ensure they are compatible within the instrument.

Even so, we understand that gaining confidence takes time, so each part is backed with a Lifetime Warranty against any manufacturing defect. We will work with you to try and resolve any issues that you may have through warranty claims, part replacement or process improvement.

Sincerely,

Oscar Romero Quality Engineer Jacob Schmidt, Ph.D. Test Lab Manager Ranjan Karki Operations Manager